

# GRIEVANCE REDRESSAL FORUM, BOLANGIR

(Infront of Children's Park),

BOLANGIR-767001, Tel./Fax:- (06652) 235741

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Bench: Er. Kumuda Bandhu Sahu (President),

Sri Prasanta Kumar Sahoo (Member (Finance)), Sri Krupasindhu Padhee, (Co-Opted Member)



Memo No.GRF/BGR/Order/ 950<sup>(5)</sup>

Dated, the 26/09/2024

**Corum:** Er. Kumuda Bandhu Sahu  
Sri Prasanta Kumar Sahoo  
Sri Krupasindhu Padhee

- President  
- Member (Finance)  
- Co-Opted Member

1	Case No.	Complaint Case No. BGR/553/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Sri Megharaj Meher, At/Po-Chandanbhati, Dist-Bolangir		Intending Consumer	9938687086
3	Respondent/s	Name S.D.O (Elect.), No. II, TPWODL, Bolangir		Division Bolangir Electrical Division, TPWODL, Bolangir	
4	Date of Application	22.08.2024			
5	In the matter of-	1. Agreement/Termination		2. Billing Disputes	
		3. Classification/Reclassification of Consumers		4. Contract Demand / Connected Load	
		5. Disconnection / Reconnection of Supply		6. Installation of Equipment & apparatus of Consumer	
		7. Interruptions		8. Metering	
		9. New Connection	√	10. Quality of Supply & GSOP	
		11. Security Deposit / Interest		12. Shifting of Service Connection & equipments	
		13. Transfer of Consumer Ownership		14. Voltage Fluctuations	
		15. Others (Specify) –			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019; Clause(s) 2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004; Clause 3. OERC Conduct of Business) Regulations,2004; Clause 4. Odisha Grid Code (OGC) Regulation,2006; Clause 5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004; Clause 6. Others			
8	Date(s) of Hearing	19.09.2024			
9	Date of Order	26.09.2024			
10	Order in favour of	Complainant	√	Respondent	Others
11	Details of Compensation awarded, if any.	Nil			

CO-OPTED MEMBER

MEMBER (Fin.)

PRESIDENT

Place of Hearing: GRF, Bolangir

**Appeared:**

For the Complainant -Sri Megharaj Meher  
For the Respondent -Smt. Sita Rani Seth, Jr. Accountant (Auth. Representative)

**Complaint Case No. BGR/553/2024**

Sri Megharaj Meher,  
At/Po-Chandanbhati,  
Dist-Bolangir  
Con. No. Intending Consumer

- COMPLAINANT

-Versus-

Sub-Divisional Officer,  
Electrical Sub-Division, No. II,  
TPWODL, Bolangir

- OPPOSITE PARTY



**ORDER**  
**(Dt.26.09.2024)**

**HISTORY OF THE CASE**

The Complainant is an intending consumer to avail supply of 1.5 KW. His application was held up as there is arrear outstanding in name of his name amounting to Rs.30801.65 with cons No-911211140044 at village Duanpali of Chudapali section.

The case was heard in detail.

**PROCEEDING OF HEARING DATED : 19.09.2024**

**SUBMISSION OF COMPLAINANT DURING HEARING**

The complainant is an Intending consumer under Sub-division-II, Bolangir. The consumer represented that he was denied new supply on the ground of arrear of a disconnected supply under chudapali section against consumer no. 911211140044.

**SUBMISSION OF OPPOSITE PARTY DURING HEARING**

The OP appeared before the Forum with relevant records. On defence, he intimated that the intending consumer had a separate connection with consumer no. 911211140044 & disconnected power supply at Duanpali with arrear of Rs.30801.65

Considering the above, the OP requested before the Forum to order new supply after payment of accumulated arrear of chudapali section.

**FINDINGS AND ANALYSIS OF THE FORUM**

Sri. Meghraj Meher, Intending consumer is willing to pay arrear in name his name under Chudapali section. So new supply may be released after clearance of old arrears and observing OERC Regulation.

  
CO-OPTED MEMBER

  
MEMBER (Fin.)

  
PRESIDENT

In view of above facts and circumstances and after going through the documents submitted by both the parties, the Forum pronounces the following order as per regulations of the OERC Distribution (Conditions of Supply) Code 2019.

**New supply must be released to Sri Megharaj Meher Section within 15 days after payment of arrears against consumer no. 911211140044 under Chudapali Section.**

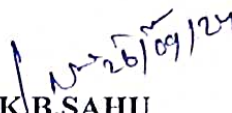
Case is disposed off accordingly.

**Compliance report must be submitted to the Forum by the opposite party within one month after receipt of GRF order otherwise it will be treated as non-compliance.**



  
**K.S.PADHEE**  
CO-OPTED MEMBER

  
**P.K.SAHOO**  
MEMBER (Fin.)

  
**K.B.SAHU**  
PRESIDENT

Copy to: -

1. Sri Megharaj Meher, At/Po-Chandanbhati, Dist-Bolangir.
2. Sub-Divisional Officer, Electrical Sub-Division, No. II, TPWODL, Bolangir.
3. DFM/ AFM/ JFM, Bolangir Electrical Division, TPWODL, Bolangir.
4. Superintending Engineer, Electrical Circle, TPWODL, Bolangir.
5. Chief Legal, Head Quarter Office, TPWODL, Burla.

The order is also available at TPWODL Web site : [tpwesternodisha.com](http://tpwesternodisha.com) → customer zone → Grievance Redressal Forum → BOLANGIR → (GRF CASE NO.)

**"If the Complainant is aggrieved with this order or non-implementation of the order of the Grievance Redressal Forum in time, he/she can make the representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 within 30 days from the date of order of the Grievance Redressal Forums."**